

PRIVACY STATEMENT

OUR COMMITMENT TO HANDLING YOUR INFORMATION

This statement explains how we may obtain your information and how we will treat this information.

If you live in the UK or elsewhere in the EU, we have a legal duty under the General Data Protection Regulation to prevent your personal data falling into the wrong hands. Your personal data is any information that relates to you, and includes information like your name, address as well as any other information that could identify you, for example a photograph or an internet address. We must also ensure that the data we hold is correct, useful and not held for longer than is necessary for the purposes for which it is being processed.

WHEN AND HOW DO WE COLLECT YOUR INFORMATION?

We often ask for your information. Here are some of the ways we do that:

When you sign up to a campaign or take a campaign action

When you donate or fundraise for us

When you subscribe to our mailing list

When you volunteer with us

When you attend an event

When we need to pay you for a service

When asking for your information, for example at an event or on our website, we will always explain why we would like to contact you, for example communications related to a campaign or fundraising event. You will also be able to choose how you wish to be contacted, for example by email or telephone.

You can also contact us directly at any time to ask us not to contact you in the future. Simply email data@restlessdevelopment.org.

You have the right to a copy of all the information we hold about you (apart from a very few things which we may be obliged to withhold because they concern other people as well as you). To obtain a copy, either ask for an application form to be sent to you, or write to data@restlessdevelopment.org. There is a charge of £10 for a copy of your data (as permitted by law). We aim to reply as promptly as we can and, in any case, within the legal maximum of 40 days.

WHAT INFORMATION DO WE COLLECT?

Normally the only information we hold comes directly from you. Whenever we collect information from you, we will make it clear which information is required in order to provide you with the information, service or goods you need.

You do not have to provide us with any additional information unless you choose to.

HOW LONG WILL WE STORE YOUR INFORMATION?

We'll only store your information for as long as is necessary for the purpose it was collected. Due to laws or regulations this may be up to seven years for some types of information, however it is likely to be shorter.

Once it is no longer necessary to store your information, we will delete your information.

EXAMPLES OF THE TYPE OF INFORMATION WE COLLECT

INCLUDES:

Name

Address

Telephone number

Email address

Events, including photographs (we will always ask your permission at event registration or ask you to sign a consent form)

If you volunteer with us or work with us as a partner, or supply us with goods and services then you may provide us with additional information

If you apply for a job, the information provided in your application

When you visit our website we collect your Internet Protocol ("IP") address and cookies

HOW MIGHT WE USE THIS INFORMATION?

To contact you with information about campaigns, fundraising and events

To provide services to you where agreed between us

To process job applications

Support you as a volunteer

HOW DO WE PROTECT YOUR INFORMATION?

We store your information securely and restrict access as appropriate. We give training to our staff in how to handle information securely.

WHERE MIGHT WE SHARE YOUR DATA?

We will share your personal information with our colleagues within Restless Development globally. This includes colleagues who work in some countries that do not have the same data protection laws as the EU, as we work as a global agency and much of our work takes place overseas. However, we take seriously our responsibility to protect your personal information and take the same measures to do this as we would in the UK.

We will never share your data with a third party without telling you and we will only do this very rarely, for example if you sign up to an event and we need to submit information to an events company.

WHAT ARE COOKIES AND WHY DO WE USE THEM?

Cookies are used by website owners to make their services work and provide information about how people are using their site. We use Google Analytics to improve your experience of our website. Google Analytics relies on cookies so this is why we ask for your consent to use your cookies when you visit our website. To remove Cookies and prevent them from being set please visit: www.aboutcookies.org

We may collect IP addresses to better understand where our traffic is coming from, and to improve your experience of our website, however we do not use individual IP addresses for any other reasons or link it to other information about you.

ANY OTHER QUESTIONS?

If you have any other questions or comments or feel the way in which we handle your information could be improved, please let us know by contacting data@restlessdevelopment.org.